

Goodwin House Public Statement | March 6, 2020

Goodwin House Infection Precaution Efforts

Goodwin House has long followed the infection control protocols provided by the Centers for Disease Control (CDC) to protect against the spread of infectious illnesses – whether they be seasonal flus or more pervasive viruses. In January, we escalated our discussions with state and local health authorities as we monitored the spread of Coronavirus Disease 2019 (COVID-19). Over the last two weeks, we have significantly increased our infection precaution efforts to include:

- Organization-wide infection precaution and hygiene review and enhanced training
- Organization-wide communications and signage to reinforce infection precaution and hygiene training
- Enhanced and preventative cleaning and disinfecting of high-touch surfaces
- Procurement of additional inventories of disinfectants, personal protective equipment and other supplies as needed
- Protocols for meetings and large gatherings to limit group visits to our communities
- Vendor and contractor coordination to ensure that any business partner visiting our campuses is following the same screening protocol for their staff and guests
- Adjustments to certain elements of our dining options, such as suspending salad bars

Travel Policy

Effective March 5, Goodwin House implemented an updated travel policy for residents and staff, as well as guests and contractors who visit our two life plan communities, Goodwin House Alexandria (GHA), and Goodwin House Bailey's Crossroads (GHBC). As the situation evolves, we will review our policy and update as necessary.

Guests and Visitors

We are asking guests to our Life Plan Communities who have traveled outside the U.S. and/or areas within the U.S. that have been affected by COVID-19 since February 14 or had contact with someone with or under investigation for COVID-19 to postpone their visit to our communities until they have contacted and spoken with our executive directors – Barbara D'Agostino (GHA) and Justin Carwile (GHBC).

*We are committed to keeping you, residents and staff healthy.
Please join us in our efforts to keep our community infection-free.*



Barbara and Justin, in coordination with our health care leaders, will obtain the necessary information to determine if these individuals should postpone their visit. Barbara can be contacted at 703.578.1000 or bdagostino@goodwinhouse.org; Justin can be contacted at 703.820.1488 or jcarwhile@goodwinhouse.org.

Guests arriving at our Life Plan Communities should anticipate screening measures. Our digital check-in system now asks guests to answer a short series of questions so we can better evaluate whether we are able to support their visit. A respectful policy is in place to address any concerns that may arise.

We encourage family members and guests who are experiencing respiratory infection symptoms to contact their loved ones via phone or video link until they have recovered. We are ready to help coordinate these virtual connections, as needed.

Our infection precaution protocols will be updated as new information is provided.

Goodwin House Cares

At Goodwin House, the health and well-being of our family – residents, members, staff and persons served across Northern Virginia – is our number one priority. That unwavering focus is in full force right now as our country and the world seek to minimize the impact of COVID-19.

Everyone in our organization is fully focused on infection precaution practices recommended by the Centers for Disease Control (CDC), the Virginia Department of Health and our local health departments. We are grateful for the leadership of these public health organizations in response to COVID-19.

We believe these practices will help our residents, members, our staff and the hundreds of older adults whom we serve across Northern Virginia reduce their risks of infection so they may continue to lead active, fulfilling and healthy lives.

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