

Staff Update | April 16, 2020

www.goodwinhouse.org/staffupdate

Stress Relief Webinar for Staff

Don't forget to join the webinar today, April 16 at 2:30 p.m. Motivational speaker and author Sharon Weinstein will share tips and techniques to engage and thrive during challenging times. See the Staff Update page for login details. If you're not able to participate in today's session, the link for the recording will be on the Staff Update page.



Protecting Residents & Staff: Screening Desk Updates

One of the most important steps we can take to protect our residents and our staff is to update the screening desk questions to reflect the most current facts and guidance. For example, when you are at the screening desk, you will notice that the list of senior living communities with COVID-19 cases often changes daily. You will also notice that there might be new or expanded screening questions. Thank you for your patience with the screening process and the questions. Both are in place to keep you and our residents healthy and safe!

Thank You Notes from Residents' Families

Residents' families have shared lovely thank you notes to you, our amazing staff. They see the work you are doing and are extremely grateful. Here are two recent thank you notes we received:

I'm so grateful to all of you at Goodwin House. It's such a relief to know that my parents are safe and comfortable. Thank you much for what you are doing.

This is to express my deep appreciation to the staff members who care for residents living on The Terrace. For the year-and-a-half that my mother-in-law has lived on The Terrace I have admired the skill, patience and kindness you have demonstrated as you have cared for her. And now, knowing that the same staff members are continuing through this challenging time, I am deeply grateful. I am sad that I may no longer visit with Phyllis in person, but am comforted by the thought that you are there with her. Thank you so very much.

Grand Opening | Welcome to the GH Store

We are pleased to announce the opening of the “GH Store,” another effort to support staff. Stocked with food and household items (including toilet paper), the GH Store will sell items at cost, plus tax. We hope to continue this program at least through the end of June.

We offer three tiers of purchasing:

1. Staff who are able to cover the full expense: You will pay full price.
2. Staff who can cover part of the costs: You will pay what you can, and the Foundation’s Staff Support Fund will cover with the rest (up to \$50)*
3. Staff who need additional financial assistance: You can purchase up to \$50 worth of items, which will be covered by the Foundation’s Staff Support Fund.*

- * Financial assistance from the Foundation’s Staff Support Fund is limited to \$50 per order and \$100 per month. These resources are offered separate from Staff Support Grants for as long as resources are available.

To order items from the GH Store, fill out the attached order form and send it via email to HR by Monday, April 20 at 5:00 p.m. If you are unable to submit the form by email, please drop off the printed form at the Reception Desk.

- GHA staff: submit forms to Jeanne Hobbs
jhobbs@goodwinhouse.org
- GHBC staff: submit forms to Norma Lacayo
nlacayo@goodwinhouse.org

Pickups will be available starting Friday, April 24 at 12:00 p.m. We will announce pickup locations early next week.

Payments must be made by check to Goodwin House Incorporated.

In the future, we hope to offer a payroll deduction payment option.

Each week, order forms will be due by 5:00 p.m. Monday. Pickups will be available by 12:00 p.m. Friday. Items in your order may be substituted or delayed, based on availability. We will do everything we can to get you what you need in a timely manner.



*We are committed to keeping residents and staff healthy.
Thank you for your efforts to keep our community infection-free.*



Infection Precaution