

# Goodwin House Public Statement | April 17, 2020

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## Update | Goodwin House Infection Precaution Efforts

*Below, please read a letter that we distributed via email to families and friends of Goodwin House Residents on the evening of Friday, April 17, 2020.*

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We hope you all had a good week. We are pleased to report that no residents have tested positive for COVID-19. This week, we did learn that two staff members have tested positive. Both of them wore masks during their shifts and, due to the nature and time of their shifts, had limited encounters with residents or other staff. These staff members are self isolating at home. We know you join us in wishing them full and smooth recoveries.

In our statement on Tuesday, we noted that a resident was exhibiting symptoms. That resident was tested for COVID-19, and we are delighted to report that the test results were negative.

We want to reassure you that we are prepared for this. Organizational leaders have been meeting daily since late February, and continue building on our established best practices and infection precaution protocols, so we can act quickly to reduce risks.

When we experience a COVID-19 case in our organization, we act based on guidance from the Centers for Disease Control, the Virginia Department of Health, local health departments and our medical director, Dr. Mariatu Koroma-Nelson, a physician with the Virginia Hospital Center. We immediately notify anyone who is directly affected.

We are also working on a Q&A that will provide an overview of our protocols. We will share that with you next week. If you have questions for us as we work to prepare that document, please be in touch. We always welcome hearing from you.

### **Maintaining Residents' Quality of Life**

Daily life has changed for all of us. In our communities, those changes are significant. You are likely aware of the varied activities and events we typically offer in normal times. The teams who manage those schedules and events are known as our Life Enrichment teams.

Life Enrichment staff have directed their passion and enthusiasm to finding new ways for residents to nurture their creativity, keep intellectually engaged and benefit from entertainment. We asked these teams to provide us with some details of their current offerings, and they had so much to share that we saved some info for a future Friends & Family Update.

*We are committed to keeping you, residents and staff healthy.  
Please join us in our efforts to keep our community infection-free.*



Read our Q&A with Tiffany Proctor and Maura Ferrigno to learn more about how our offerings have been transformed to keep residents healthy and well physically, socially and spiritually. Tiffany and Maura also share details on how you can ask for support to schedule video chats with your loved ones.

### **Staff Thank You Notes**

Last week, we invited you to send us notes of thanks for staff. Many of you wrote in with wonderful messages, and we want to let you know what a difference this has made to us, the entire Goodwin House staff. These times are difficult for all of us. Small acts of kindness go a long way. If you'd like to share a note of thanks to staff, send us a message.

### **Banding Together**

This past Tuesday, the Tribe Band performed outdoors at GHBC. The idea for this open-air concert came to Tiffany Proctor in a dream – she drew inspiration from Italians and how they were coping during these times of social isolation. Residents were able to watch from their balconies and on their TVs through a livestream on our in-house channel. It was a delightful and uplifting time for all involved.

Thanks to Rebecca Burnett from LOCAL DVMTV for coming out to capture this moment and help share it with others. You can watch Rebecca's report here:

[https://bit.ly/GHI\\_BandsTogether](https://bit.ly/GHI_BandsTogether)

### **Continued Gratitude**

Thank you again for being part of the Goodwin House family. As we continue to face our current situation, know that we are in this together to support, honor and uplift our residents and staff. Thank you for joining us in following our infection precaution protocols, and encouraging your loved ones living in our communities to do the same.

Stay home. Stay safe. Stay healthy.

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