

Goodwin House Public Statement | April 23, 2021

Update | Goodwin House Infection Precaution Efforts

Below, please read a letter that we distributed via email to families and friends of Goodwin House Residents on April 23, 2021.

For the past 14 months, we have been in touch with you every week (and sometimes in between) with updates. We shared with you a few weeks ago that we were starting to review our communications needs and practices as we move closer to a new normal. We also shared that we were going to make those decisions based on resident input through a survey.

We had fantastic survey engagement from residents who provided insights and confirmed that it is time for us to discontinue our weekly Infection Precaution Protocols Resident Update and transition into other ways to keep everyone updated.

While we now have a plan for the weekly Resident Update, we have yet to decide what this means specifically for our Friends & Family weekly update. We know we will use it to share any important updates and changes (example: when we are able to resume overnight stays or any other changes to visitor protocols), we also know that we have your email address available to us should other needs arise that warrant reaching out to you.

Rest assured, we have truly enjoyed this opportunity to be in touch with you, and we look forward to seeing what comes next. If you have thoughts you'd like to share with us on these weekly emails, let us know. We welcome your input as we contemplate what's next for Friends & Family, too.

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*We are committed to keeping you, residents and staff healthy.
Please join us in our efforts to keep our community infection-free.*



May 7 Will Be Our Final Weekly Resident Update!

Speaking of the Resident Update, here's this week's edition. As mentioned above, we are acting on resident input received through the survey earlier this month. Based on that input, we plan to discontinue this weekly Resident Update, also known as the Infection Precaution Update that was created at the beginning of the pandemic. The last issue will be released on May 7.

Moving forward, COVID-19 case counts will be shared weekly through the resident newsletters: West Winds at GHBC and Gazette at GHA. The regular, well-known and widely read publications will also feature any other pertinent updates, such as updates to protocols. Some updates might lead us to release special notices, which we will gladly provide as needed.

This news means that we expect May 7 will also be the last weekly email that we share with you, our Friends & Family. We will continue to reach out to you to share important announcements and updates, as needed. We might invite you to receive other Goodwin House communications, such as The Good Life newsletter, which is a collection of our monthly blog posts and news. We will continue to provide more details on our plans for our communications with Friends & Family over the course of the next two weeks.

Update on Last Week's Difficult News

On the evening of Friday, April 16, GHBC staff member Keanan Turner was taken into custody by a team of law enforcement officers and arrested in conjunction with a tragic crime that involved the deaths of two adults, non-life-threatening injuries to another and arson in Washington, D.C. on April 12, 2021.

As we reported last week, Goodwin House will be fully responsive to law enforcement to support their investigation. Our hearts and thoughts remain with the victims and those impacted in this tragedy.

Please continue on next page.

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Reminders for Visitors

Thank you for helping to ensure your visits to campus are safe for all residents, staff and visitors! When you are on campus, please be mindful of the following:

- Visitors may not join residents in the dining areas for meals at this time.
- Please remain in the resident's apartment or the designated visiting area for the duration of your visit. Visitors may not be in other areas of the campuses at this time. If your loved one asks you to help them by picking up mail or stopping by the clinic (or any other area of campus) on their behalf, please remind them that you are not allowed to visit other areas of campus during your time with them.

Celebrating Earth Day 2021

Around the globe yesterday, many celebrated Earth Day and participated in worldwide efforts to raise awareness and drive positive action for our planet. Goodwin House Incorporated and residents of our Life Plan Communities have made and continue to make efforts toward lessening the footprint of our environmental impact. You can read the article we published on the Goodwin House blog yesterday to learn more about these efforts.

Winding Down

As we wind down the week and begin to wind down our weekly updates with you and with residents, we want to take a moment to share our heartfelt thanks to you. As we have said along the way, these last 14 months have been challenging in ways none of us could have imagined. Your support and encouragement made it easier for us. Thank you for being with us on this journey. As always, don't hesitate to reach out to us.